

## How we keep your records confidential

Everyone working for the NHS has a legal duty to keep information about you confidential.

We have a duty to:

- Maintain full and accurate records of the care we provide you
- Keep records about you confidential, secure and accurate
- Provide information in a format that is accessible to you i.e. in large print if you are partially sighted

We **will not** share information that identifies you for any reason, unless:

- You ask us to do so
- We ask, and you give us specific permission
- We must do this by law
- We have special permission because the interests of the public are thought to be of greater importance than your confidentiality



**Our guiding principle is that we are holding your records in STRICT CONFIDENCE**

## Who are our partner organisations?

We may share information with the following main partner organisations:

- NHS England
- Our Commissioners
- NHS Trusts / Organisations (Hospitals, CCG's)
- Ambulance Service
- Social Services

We may also share your information, **with your** consent and subject to strict sharing protocols about how it will be used.

With:

- Education Services
- Local Authorities
- Voluntary Sector Providers
- Private Sector

**Anyone who receives information from us also had a legal duty to:**

## KEEP IT CONFIDENTIAL

**If you believe the Trust has breached any of your Data Protection Rights** - you have a right to complain to the UK Supervisory Authority as below:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 01625 545745

Or visit: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

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**Broomleys Surgery**  
**Broomleys Road**  
**Coalville**  
**LE67 4DE**



## GDPR: How we use your information

### This Leaflet Explains:

- Why the practice collects information about you and how it is used
- Who we may share information with
- Your rights to see your health records and how we keep your records confidential

Website: [www.broomleyssurgery.co.uk](http://www.broomleyssurgery.co.uk)

Email: [BroomleysSurgery.Patients@nhs.net](mailto:BroomleysSurgery.Patients@nhs.net)

NHS Choices Website: [www.nhs.uk](http://www.nhs.uk)

NHS

NHS

Tel: 01530 832095

Fax: 01530 832616

## Why we collect information about you

In the Practice we aim to provide you with the highest quality of health care. To do this we must keep records about you, your health and the care we have provided or plan to provide to you.

These records may include:

- Basic information about you, such as address, date of birth, next of kin
- Contact we have had with you such as clinical visits
- Details and Records about your treatment and care
- Results of e-rays, laboratory tests etc.
- Relevant information from people who care for you and know you well, such as health care professionals and relatives

It is good for Practice for people in the NHS who provide care to:

- Discuss and agree with you what they are going to record about you
- Give you a copy of letters they are writing about you; and
- Show you what they have recorded about you, if you ask

We will only store your information in identifiable form for as long as is necessary and in accordance with the NHS England's Rules.



## How your records are used



The people who care for you use your records to:

- Provide a good basis for all health decisions made by you and health care professionals
- Allow you to work with those providing care
- Make sure you care is safe and effective, and
- Work effectively with others providing you with care

Others may also need to use records about you to:

- Check the quality of care (such as a clinical audit)
- Protect the health of the public
- Keep track of the NHS spending
- Manage the health service
- Help investigate any concerns or complaints you or your family have about your health care
- Teach health workers, and
- Help with research

Some information will be held centrally to be used for statistical purposes. In these instances, we take strict measures to ensure that individual patients cannot be identified.

We use anonymous information, wherever possible, but on occasions we may use personally confidential information for essential NHS purposes such as research and auditing, however, this information will only be used with **your consent**, unless the law requires us to pass on the information.

## The Legal Part

You have a right to privacy under the General Data Protection Regulation 2016 (GDPR) and the Data Protection Act. The Practice needs your personal, sensitive and confidential data in order to perform our statutory health duties, in the public interest or in the exercise of official authority vesting in the controller in compliance with Article 6 € of the GDPR and for the purposes of preventative or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care systems and services in compliance with Article 9 (h) of the GDPR.

You have to right to ask for a copy of all records about you.

- Your request should be made to the practice holding your information
- We are required to respond to you within 1 month
- You will need to give adequate information, for example: full name, address, date of birth, NHS number etc.)

To Access your medical records, please contact:

Alison Hall, Patient Services Manager  
Broom Leys Surgery  
Broom Leys Road  
Coalville  
Leicestershire  
LE67 4DE  
Tel: 01530 832095

**If you think anything is inaccurate or incorrect, please inform the Practice as soon as possible. For other rights about the use of your information please see our website: [www.broomleysurgery.com](http://www.broomleysurgery.com)**

The Practice Data Protection Officer is Dr Scrivens, Broom Leys Surgery and is available via email [broomleysurgery@nhs.net](mailto:broomleysurgery@nhs.net) Tel: 01530 832095