

Where can I collect my prescription from?

Prescriptions can be collected from the reception desk.

Alternatively:

- * If your prescription goes via EPS (Electronic Prescription Service) then you can collect it from your nominated chemist
- * If your provide stamped, addressed envelope, we can post your prescription back to you
- * Many chemists in the area offer a collection and delivery service and can also order your medication for you. Please contact them for more information

What is the Electronic Prescription Service?

The Electronic Prescription Service (EPS) is a new NHS service that allows your GP to send your prescription(s) directly to your chosen pharmacy. This means that you can choose to have a paper-free prescription.

Electronic Prescriptions may be particularly useful to patients who:

- * Have a repeat prescription but don't want to collect it from the surgery every time
- * You collect your medicines from the same place most of the time

If you wish to use EPS please contact reception who will add your nominated pharmacy to your records for

My prescription says my medication review is due, what do I need to do?

A medication review is usually a telephone consultation with a Doctor or a Nurse, unless otherwise requested by a clinician.

Once you have a consultation booked with a Doctor or Nurse the chemist will release your medication to you.

Please note that if your medication review has become overdue, it may take longer than 48 hours for your medication request to be processed,

**Broom Leys Surgery
Broom Leys Road
Coalville
LE67 4DE**



Prescription Guide Leaflet

Opening Hours

The surgery is open between 08.00am - 12.45pm and 1.30pm - 6.00pm Monday to Friday. Please Note: Between 12.45pm - 1.30pm the surgery will be shut for lunch.

If you require assistance between 12.45pm - 1.30pm and 6.00pm - 6.30pm please call 01530 832095 and follow the recorded instructions.

Website: www.broomleysurgery.co.uk

Email: BroomleysSurgery.Patients@nhs.net

NHS Choices Website: www.nhs.uk

NHS

NHS

Tel: 01530 832095

Fax: 01530 832616

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What is a repeat prescription?

If you are on regular medication and your Doctor feels that your medicines can be repeated without seeing you each time, you will be given a computer repeat prescription slip with your prescription. The prescription form is in two halves—one to collect medicine now (A side) and the other to for ordering the repeat prescription (B side), this is the side you should tear off and keep.



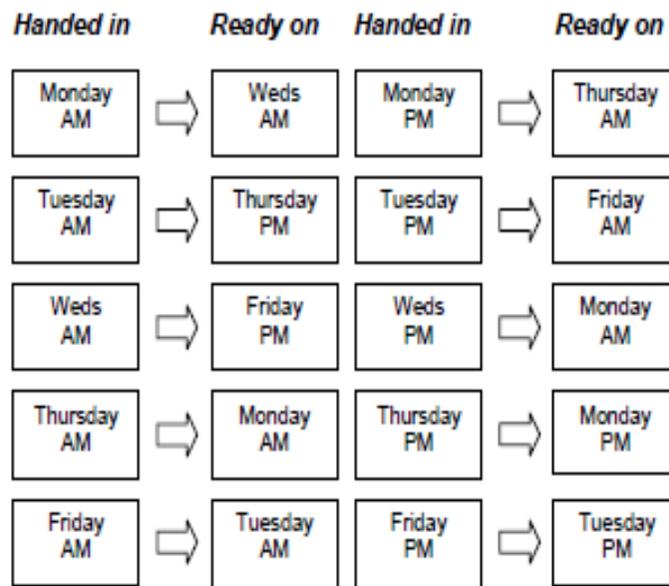
How do I request a repeat prescription?

You can request more medicine by using the B side of your prescription and ticking the box to the item you need. If you have lost the slip, you can either request a new printed slip from reception or write down your name, date of birth, name of the medications needed and dosages on a piece of paper. You can either:

- * If the surgery is closed, there is a post box located on the front of the building
- * Post it to the surgery
- * Fax it to us on 01530 832616
- * Request online. You will need to register for our online services, please contact reception to collect your log in details
- * Your local chemist may offer facilities to request your medication on your behalf. Please contact them for information however they ask that you allow them 4 days before it is ready for collection

When will my repeat prescription be ready?

Please allow 48 hours for collection (Two working days)



Please bare in mind that an item on Acute could take up to 72 hours to be processed.

For safety reasons we do not take requests for repeat or acute prescriptions over the telephone



Contraception Medication

Please note that if you require a further prescription for your contraceptive medication, you will need to have a 'pill check' with a nurse which is a 15 minute appointment and can be booked by calling the surgery or popping in to see us before the medication can be issued.

Contraception
worth talking about

What if the medication I want to request isn't on my repeat prescription list?

You can still request medication that isn't on your repeat prescription by completing a medication request form at reception.

This however will take 48—72 hours which is slightly longer than a normal repeat prescription item and may require an appointment or telephone consultation with either a GP or Nurse.

Medication Request Form		Date:.....
Please complete all sections - failure to do so may mean the prescription will not be processed.		
3 working days must be given to process these requests. We cannot guarantee that your prescription will be ready earlier.		
Name:	Date of birth:	
.....		
Mobile phone number (should we need to contact you regarding this request):		
.....		
Name of medication needed	Strength and dose	
	Last issue date:	
	Last issue date:	
	Last issue date:	
For office use: EMIS Number:.....		
Comments:		

