

# Broom Leys Surgery

**We would like to thank all of our patients for your support over 2017, we wish you all a very happy new year!**

## Surgery news

In the new year we will be welcoming back Doctor Srivastava after having a beautiful baby girl



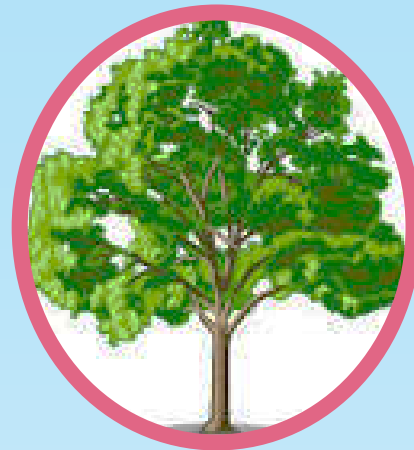
## Coffee Mornings

Every Friday morning at the surgery between 10:30 and 11:30 we will be holding coffee mornings which will be open to patients

**26th January** - We will be having Leicestershire police in to talk to our patients about personal safety and crime prevention - Please pick up leaflet in reception for more details

**16th February** - We will have environmental health in to give advice about waste reduction

This is a chance for our patients to interact with other people in the local community - don't miss out!



## Surgery Opening Hours

Monday—Friday

Morning (8:00-12:45)

Afternoon (1:30-6:00)

We are closed for lunch between the hours 12:45 - 1:30

Phone Number - 01530 832095

Email Address -

BroomLeysSurgery.Patients@nhs.net

## Lost appointment time in December 2017 due to patients non-attendance

<b>GP's</b>	<b>34 appointments</b>	<b>Almost 6 hours!!</b>
<b>Nurse's</b>	<b>34 appointments</b>	<b>9.5 hours!</b>
<b>HCA's</b>	<b>64 appointments</b>	<b>12 hours!</b>

All together that is 27.5 Hours of clinicians time wasted due to patients not attending appointments and not cancelling if you are aware you are unable to make an appointment please phone and cancel so we can utilize the space for another patient who needs the appointment.

## Polite reminder

Please note that we do **not** accept repeat prescription requests over the phone.

We are also getting an increasing number of 'urgent' prescription requests at the minute, we understand that sometimes things like this happen but we would ask that you try and put your request for medication in at least 72 hours before its due to allow us to turn the request around for you as unfortunately we will be unable to keep putting requests through and getting them ready for the same day.

## #SMEARFORSMEAR

### Jo's Cervical Cancer Trust

#### Here are some facts around cervical cancer;

Smear tests prevent 75% of Cervical Cancers from developing

But yet, 1 in 4 women fail to attend when invited

This drops to 1 in 3 in women aged 25-29

Every year around 3,000 women get diagnosed

Cervical Cancer is the most common cancer in women under 35

Please if you are due for a cervical smear test - book in and don't delay!

Being embarrassed about having a smear test is the main reason women don't attend their appointments, there is nothing to be embarrassed about, we are all in the same boat and the other is far worse!



## Worried about the Australian flu?

If you have not yet had a flu vaccination and are entitled to one on the NHS, please contact reception to get booked in for one!

We now only have a limited amount of vaccinations left and it will be first come first serve!