

# Broom Leys Surgery

## PPG Meeting Minutes



**Date:** 21<sup>st</sup> March 2024

**Time:** 16:00

**Venue:** Waiting Room

**Attendees:** separate list

**Apologies:** separate list

NO.	DISCUSSED:	ACTION BY:
1.	<p><b>Welcome, Apologies &amp; Introductions.</b></p> <p>Karen Smith (KS) (ANP), Pauline Beall (PB), Wez Mawhinney (WM) and Georgia from Active Together joined the meeting.</p> <p>JS and PP, both PPG members, sent their apologies for non-attendance.</p>	
2.	<p>The previous meeting minutes was approved.</p>	
3.	<p><b>Matters arising from the last meeting.</b></p> <p>There were none</p>	
4.	<p><b>Practice Update.</b></p> <p>KS and PB advised that our Pharmacist Gurjit has started her maternity leave, we now have 2 part-time Pharmacists and a Pharmacist Technician to cover the absence.</p> <ul style="list-style-type: none"><li>• Bhav who is a Senior Pharmacist who specialise in hypertension.</li><li>• Kully who is a pharmacist with an interest in Type 2 Diabetes</li><li>• Emma is a Pharmacy Technician, who is new to general practice.</li></ul> <p>The surgery has met the RGCP Active Practice Charter criteria which enables the practice to be known as an Active Practice.</p> <p>To achieve this status the practice working with the PPG over the last year, has promoted healthy lifestyle and activities on the surgery noticeboards, the practice website and distributed activity packs to housebound patients in the autumn which all contributed to this achievement.</p>	

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	<p>PB stated that Dr Scrivens appreciated all the help and support from the practice staff and PPG in helping us achieve this award.</p>	
<b>5.</b>	<p><b>Active Together.</b></p> <p>Georgia from Active Together congratulated PB and the team for achieving Active Practice status.</p> <p>Georgia advised that Active Together have revamped their marketing to appeal to more patients and this has seen a positive impact in the local area.</p> <p>Patients will no longer need a referral from their GP to access Active Together services as they can now self-refer however, GP's will still be signposting patients to this service.</p> <p>Georgia and the PPG members discussed various ways that they could become more active, with the PPG advising they would appreciate Georgia's support in setting up a local walking group. It was agreed that the team would liaise with the PPG chair with a view to starting the group within the next couple of months.</p>	
<b>6.</b>	<p><b>Bright Hope Funding Update.</b></p> <p>The PPG held a coffee morning and cake sale on 12<sup>th</sup> March 2024 in support of Bright Hope in North West Leicestershire, the event was well attended and in total raised £279.</p> <p>Laura from Bright Hope House wanted to pass on her thanks to everyone who helped organise and supported this event.</p> <p>"It was such a great day, with great cakes and great people and once again thankyou for your support, so very much appreciated"</p>	
<b>7.</b>	<p><b>Cost of Living Crisis – Local church support</b></p> <p>PPG Chair wanted to share some details about local church support services.</p> <ul style="list-style-type: none"><li>• <b>Christ Church – Camaerados group</b> meet in the church hall every Tuesday morning where people come along with their crafts and have a cup of tea and enjoy the companionship and warm space.</li><li>• <b>Whitwick</b> have food boxes in church for donations and a "sharing shed"</li><li>• <b>Broom Leys</b> have bags which their congregation fill and they get taken to foodbanks</li></ul>	

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	<ul style="list-style-type: none"><li>• <b>Thringstone</b> have a warm space on Thursday They also have a church allotment, and all produce from this is given to the community for free.</li></ul>	
<b>8.</b>	<b>PCN Mock Consultations</b> <ul style="list-style-type: none"><li>• The federation are soon to be having a new website, and are hoping to capture some photos of staff members- alongside some “mock consultations”</li><li>• Are any NWL PPG members interested in participating in a “mock consultation” posing as a patient so the photo may be used on their website, please let PP know if you are interested in joining her, the location is Whitwick Health Centre Friday 3rd May 11am – 12.30pm</li></ul>	
<b>9.</b>	<b>AOB</b> <p>TS enquired is the surgery still taking on new patients and was advised yes.</p> <p>SS advised that she recently had to contact the surgery and wanted to share how good she felt the Patient Services team were and wanted to thank them all,</p> <p>PB shared some concerns that a patient had raised re car parking, the key points were that; frail and elderly patients were having to park in the hospital car park as parents were parking in the surgery car park, unfortunately PB advised that practice staff are not able to patrol the car park, but we are raising this again with the school.</p> <p>PPG discussed the next fundraising project; it was agreed that we would look into raising funds for a new ear syringing machine.</p>	
<b>8.</b>	<b>Date and time of Next Meeting</b> <p>Next meeting to be held on 16<sup>th</sup> May 2024.</p>	
	<b>Meeting Closed</b>	