Broom Leys Surgery

Patient Participation Group Meeting

Minutes

Date: 18th September 2025

Time: 4:00 pm

Item	Item
1.	Welcome, Apologies & Introductions
2.	Practice Update: **Suicide Support Offer** On Tuesday 5th August 1 - 4, the Adult Mental Healthy Lead for North West Leicestershire, Inbal arranged for a couple of the Tomorrow Project Staff to attend the practice to offer support to anyone who wanted support. This was open to anyone who lives or works in North West Leicestershire, regardless of which GP practice they are registered with. One of our PPG members Tricia supported the afternoon. The message was suicide loss is a uniquely devastating experience which can leave the bereaved with unanswered questions and complex feelings that can be hard to process. No matter your age, or what your relationship to the deceased was (close or expanded family, friend, acquaintance, or even professional), if you have been affected by a suicide, the Tomorrow Project is here to help! **Coffee morning update** The practice held a coffee morning on Thursday 4th September, to raise funds for Bright Hope, this event went well, and we raised £145.68, this was presented to a member of the Bright House Staff. In addition, Sain Deacon, Engagement and Insight Senior Assistant attended to share information relating to the imminent launch of Gettig NHS Help Fast. Since the pandemic, demand for services, including those at GP practices, has increased. We need to do things differently to address this demand and join services together to make it easier for patients to access care. This includes a patient questionnaire asking for people's views so that we can test whether the current messages and services meet the needs of our local patients and to see whether any improvements should be made.

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	The questionnaire is split into 4 sections: 1. **Getting the right NHS care in two simple steps** 2. Your GP practice* 3. Local pharmacies 4. About you We received a promotional banner, and further details will be shared with patients over the next few weeks. **Next Fundraising Project** It has been identified that the practice could support patients requiring a 24 hour ECG Monitor, currently patients need to travel to Glenfield or LRI to have a monitor fitted and then a return journey to have the monitor removed. If the practice was able to offer this service in house, this would be more convenient for patients and would support our green practice work as it would reduce travel. We are currently waiting for confirmation of the best model to use in General Practice but expect the cost to be around £2000, we will share more details soon. PPG are going to start fund raising for the purchase of a 24 hour ECG Monitor and will be starting this with a raffle. **MP visit to practice** Amanda Hack MP, attended the practice on Friday 12th September, the visit focussed on various challenges facing General Practice as well the challenges Dr Scrivens faced since becoming a Sole Practitioner and in particular the ongoing financial and building issues. Dr Scrivens was supported by KS, PB, LC, PP & AB.
3.	Winter Flu and COVID-19 Vaccination Programme. The practice will start their flu and Covid campaign on the 1st October and will focus on the bulk of the vaccinations in the first 2 weeks, including housebound patients and care home patients. We will message all patients that where they are able, can walk to the surgery. The practice will continue to offer small vaccination clinics through out the winter period. PPG members have offered to support the clinic.
4.	AOB PPF member advised that on 24th September Bright Hope House will be holding their AGM and all are welcome.
	Next Meeting: Thursday 20th November 4 PM