Broom Leys Surgery

Patient Participation Group Meeting

Minutes

Date: 20th November 2025

Time: 4:00 pm

Item	Item	Owner
1.	Welcome, Apologies & Introductions	
2.	Practice Update: The practice is currently hosting a Foundation Pharmacist, Umaara she will be here until the end of April 2026 and she will be working closely with the clinical team. As an RGCP Active Practice, two of our team are going to be participating in Loughborough Santa Fun Run in December, they are raising funds for Rainbows. This week is World Antimicrobial Resistance Awareness Week (18 to 24 November). The aim of the campaign is to increase awareness of global antimicrobial resistance and to encourage best practices among the public, health workers and policy makers to avoid the further emergence and spread of drug-resistant infections. The campaign highlights three simple but powerful ways people can help to keep antibiotics working: • Don't take antibiotics for colds and flu - they won't help because these illnesses are caused by viruses, not bacteria • Never save antibiotics for later use - they may not work properly and could make the problem worse • When prescribed antibiotics, take them exactly as directed by your GP, nurse or pharmacist The practice will be begin a reminder programme highlighting these messages for staff and patients and include this as part of reducing medicine waste campaign This week NHS England has launched it's updated NHS 111 campaign. The NHS 111 campaign encourages people to use the NHS 111 service when they have an urgent but not life-threatening medical need. The campaign promotes the NHS 111 service and how people can call, go online or use the NHS App to get assessed and directed to the right place for them. The activity will seek to increase awareness and understanding that NHS 111 makes it easier and more convenient for patients to get the treatment they need in the right place.	

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	This builds on LLR ICB's Right Care, Right Place Campaign and the PPG members will be sharing information about this their Coffee and Mince Pie fundraising event on Thursday 27/11. Flu Update The Flu and Covid campaign is going well, to date we have vaccinated over 73 of over 65 year olds	
3.	Emilia Elton Social Prescribing Link Worker Bardon Neighbourhood NWL Emillia gave an overview of the Social Prescriber role advising that patients can Self Refer or be referred by their GP Practice. Social Prescribers provide support by linking to local Community Groups and different services in areas such as finance, housing and Food Banks. There is also the Working Well Scheme and they are hoping to have Family Support Workers joining the team soon. 	
4.	RCGP Green Toolkit • The practice has submitted an application again this year, and hopefully we will be awarded the same level as last year, which was Gold.	
5.	PPG Activities • Coffee & Mince Pies Morning.	

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	○ The PPG will take this opportunity to share with patients the Right Care, Right Place literature. • Christmas Raffle Update ○ Prizes are continuing to come in, the raffle will be drawn in December. • Meeting Dates for 2026 ○ 22nd January ○ 19th March ○ 21st May ○ 16th July ○ 17th September ○ 19th November	
6.	AOB PPG members were please to share the good news that organisations that the surgery has close connections with had won the King's Award for Voluntary Service - Heather Scarecrow Festival and Bright Hope.	
	Next Meeting: Thursday 22nd January 16:00	