

Broom Leys Surgery

Privacy Notice – Abtrace



This privacy notice explains how we use Abtrace a Clinical Decision Support System (CDSS), in the form of software, which analyses clinical data within primary care electronic health records (EHR) to improve clinical care of patients.

This is system, which offers support to our clinicians and administrative staff in identifying and undertaking clinical activity required for the ongoing management of patients within primary care, according to clinical practice guidelines.

1) Data Controller contact details	Broom Leys Surgery Broom Leys Road Coalville Leicestershire LE67 4DE
2) Data Protection Officer contact details	Umar Sabat – Umar.sabat@ig-health.co.uk 07894 826 037
3) Purpose of the processing	<ul style="list-style-type: none"> • Enhance clinical support • Reduce administrative time within clinical records • Improve patient care
4) Lawful basis for processing	<p>The legal basis will be:</p> <p>Legal Basis for Processing The legal bases for processing personal data under UK GDPR and the Data Protection Act 2018 include:</p> <ul style="list-style-type: none"> • Article 6(1)(e) – Performance of a task carried out in the public interest or in the exercise of official authority. • Article 9(2)(h) – Processing necessary for the provision of health or social care.
5) Recipient or categories of recipients of the shared data	Categories of Data Processed The following types of personal data may be processed when Abtrace
6) Rights to object	You have the right to object to some or all the information being processed under Article 21. Please contact the Data Controller or

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	the practice. You should be aware that this is a right to raise an objection, that is not the same as having an absolute right to have your wishes granted in every circumstance.
7) Right to access and correct	You have the right to request access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.
8) Retention period	The data will be retained in line with the law and national guidance. Records Management Code of Practice - NHS Transformation Directorate (england.nhs.uk) or speak to us.
9) Right to Complain.	You have the right to complain to the Information Commissioner's Office at this link: https://ico.org.uk/global/contact-us/

* “Common Law Duty of Confidentiality”, common law is not written out in one document like an Act of Parliament. It is a form of law based on previous court cases decided by judges; hence, it is also referred to as 'judge-made' or case law. The law is applied by reference to those previous cases, so common law is also said to be based on precedent.

The general position is that if information is given in circumstances where it is expected that a duty of confidence applies, that information cannot normally be disclosed without the information provider's consent.

In practice, this means that all patient information, whether held on paper, computer, visually or audio recorded, or held in the memory of the professional, must not normally be disclosed without the consent of the patient. It is irrelevant how old the patient is or what the state of their mental health is; the duty still applies.

Three circumstances making disclosure of confidential information lawful are:

- where the individual to whom the information relates has consented;
- where disclosure is in the public interest; and
- where there is a legal duty to do so, for example a court order.