

Broom Leys Surgery

Patients & Friends of Broom Leys Surgery Meeting

Minutes



Date: 16th July 2026

Time: 4:00 pm

Item	Item	Owner
1.	Welcome, Apologies & Introductions	
2.	Practice Update • Changes to the practice team: ○ There has been a change to the structure of the management team, Pauline is the Business Manager and Laura Cresswell is now the Practice manager. ○ We have recruited 2 salaried GP's, both are newly qualified and we are currently waiting for their start dates. ○ One of our Team Leaders is leaving, and we have made the decision to recruit an Operation Manager. ○ The vision for the practice is still strong, traditional "NHS values embracing a modern NHS world" we hope that these changes will help build on the work the practice have done so far and help meet the changes the NHS and our patients expect. • Chronic Disease Review Update – Housebound ○ We have almost completed the annual reviews for our housebound patients. • Flu clinics dates ○ Flu clinics will start in the autumn, September for children and pregnant women, with other eligible cohorts in October. • RSV, Shingles and MMR Catch-up ○ We are currently working on contacting all patients who are eligible for these vaccines, as these conditions can lead to serious health issues: ○ Measles Mumps and Rubella are highly infectious conditions that can easily spread between unvaccinated people. Getting vaccinated is important, as these conditions can also lead to serious problems including meningitis, hearing loss and problems during pregnancy. Two doses of the MMR vaccine provide the best protection against measles, mumps and rubella. ○ RSV adults aged 65-74 with chronic respiratory disease/immunosuppression due to disease or treatment will be offered the respiratory syncytial virus (RSV) vaccine from 1 September ○ Shingles is caused by the same virus that causes chickenpox. After having chickenpox, the virus remains	

Broom Leys Surgery

Patients & Friends of Broom Leys Surgery Meeting

Minutes



	dormant in the body and can reactivate later in life as shingles. The risk of developing shingles and experiencing complications increases with age and with a weakened immune system. Vaccination is important because it can: ○ Reduce the risk of getting shingles. ○ Reduce the severity of illness if shingles does occur. ○ Help prevent long-term nerve pain (post-herpetic neuralgia), which can persist for months or years after the rash has healed. ○ Reduce the risk of serious complications, including hearing problems, vision loss, and hospital admission. It is still recommended to have the vaccine even if you have had shingles before, as shingles can occur more than once. Key message for patients The shingles vaccine is a safe and effective way to protect yourself against a painful condition that can lead to long-lasting complications. As we get older, our risk of shingles increases, making vaccination one of the best ways to reduce that risk and stay well.	
3.	New Members Update We have received interest from patients seeking further information about the PPG. Following discussion, it was agreed that a few informal introductory meetings would be arranged, providing an opportunity for interested patients to meet the PPG, learn more about its role, and understand how they can become involved.	
4.	Active Together and Green Practice Update The Active Together Team will arrange a training session for the practice staff and any PPG members who are interested in becoming a walking group leader in early September, The practice has had light fitting update replaced to low energy fittings and hope to move forward with some refurbishment work.	
5.	GP Patient Survey Update The July 2026 GP Patient Survey results were reviewed for Broom Leys Surgery. Overall, the results provide positive feedback regarding patients' experience of the practice, particularly in relation to communication, being listened to and involvement in decisions about their care. Patient access remains an important area for continued focus, with telephone access identified as a particular area for improvement in the survey data. The results were welcomed by the group, while recognising the importance of	

Broom Leys Surgery

Patients & Friends of Broom Leys Surgery Meeting

Minutes



	continuing to listen to patient feedback and using the findings to identify practical improvements to access and the overall patient experience.	
6.	PPG Chair attended the North West Leicestershire Health Centre Workshop to discuss the feasibility of a North West Leicestershire Health Centre. Overview Participants from primary care, Patient Participation Groups (PPGs), local authority teams, voluntary and community organisations, social prescribing, physical activity services, district council representatives and community stakeholders were overwhelmingly supportive of the Neighbourhood Health Centre concept. Whilst there were understandable concerns regarding sustainability, workforce and implementation, there was a strong consensus that a Neighbourhood Health Centre could significantly improve access, integration and prevention across North West Leicestershire. The group discussed how funding would be raised and that funding is not taken away from other services who support the NHS e.g. Bright Hope.	
7.	The PPG are organising a coffee morning on 25 th September 10 - 12 to raise funds towards the purchase of a 24-Hour ECG machine for the practice.	
8.	AOB – Members discussed positive feedback from patients and gave several examples of the positive impact that the practice has had on patients' lives. A PPG Member mentioned that when Bowel Screening ends patients are still able to request the test. Bright Hope have organised the following services: The Dementia Café The Singing Café The Connection Café Chat Football Coalville	
	Date of Next Meeting: Thursday 17 th September at 4 PM.	

Broom Leys Surgery

Patients & Friends of Broom Leys Surgery Meeting

Minutes



Appendix 1 GP Patient Survey

